

## **Melbourne Town Hall Social Stories**

**For shows during the Melbourne International  
Comedy Festival.**





**I must bring my ticket.**



**I can bring a water bottle.**



**I can bring headphones or ear plugs.**



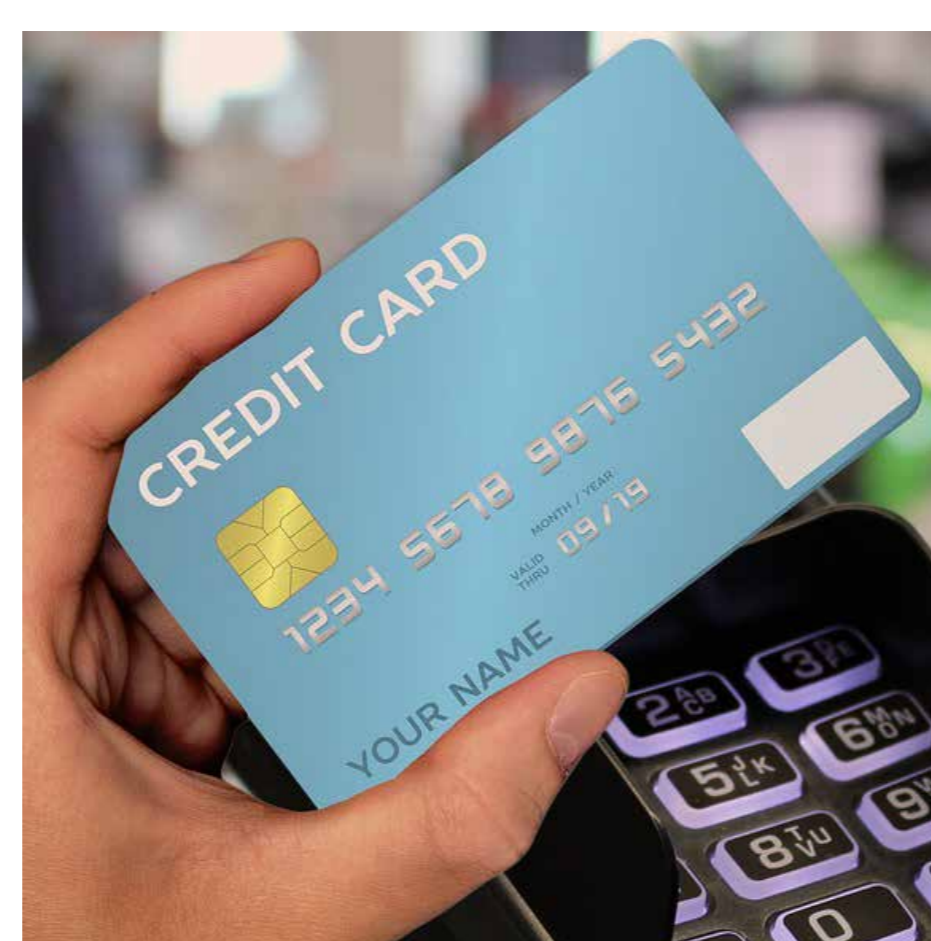
**I can bring my sunflower lanyard.**



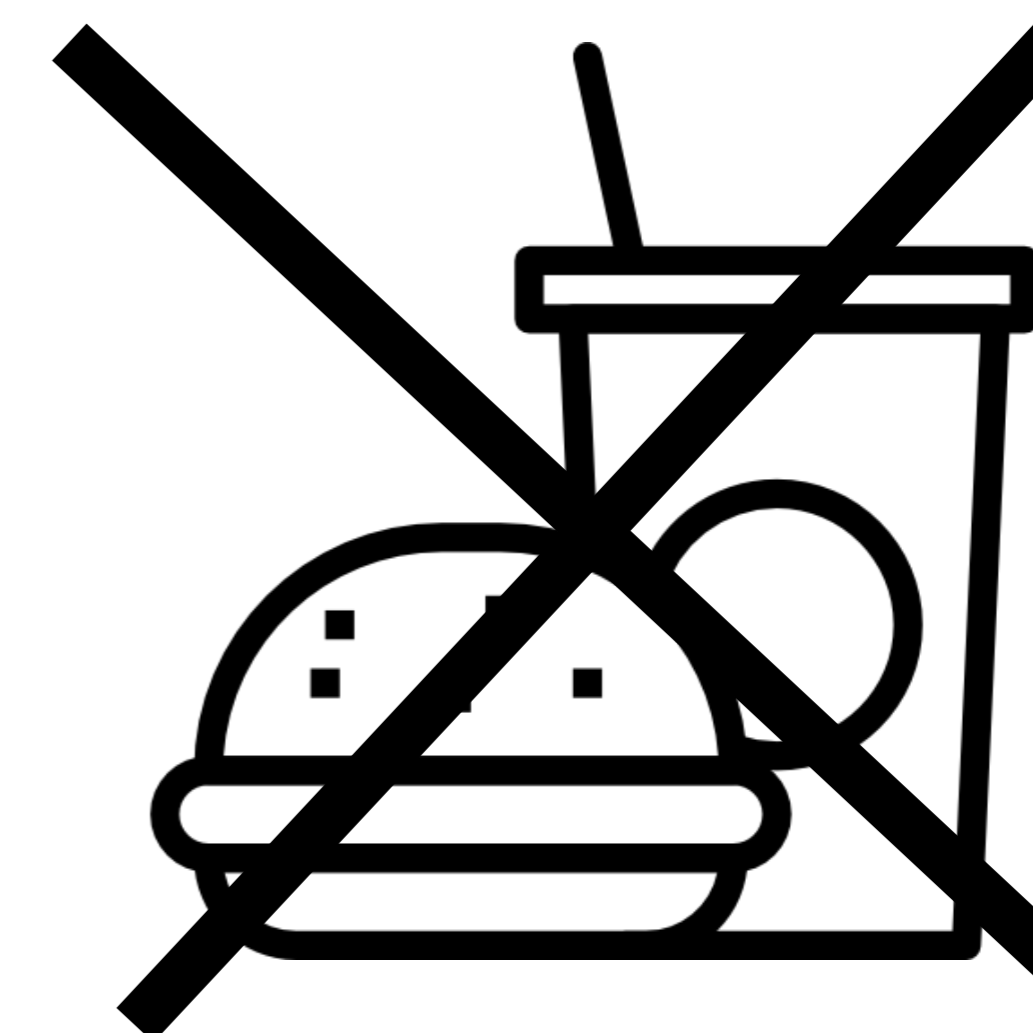
**I can bring a fidget object that does not make much noise.**



**I can bring a small bag that can fit under my seat.**



**I can bring a debit or credit card to buy drinks at the bar.**



**I can not bring food or drinks other than water unless it is for a medical reason.**



## Order Confirmation and Tax Invoice

Dear Jane Smith

Thank you for your order with Melbourne International Comedy Festival. Please find the details of your transaction below.

Transaction ID: 1234:567890

Transaction Date: 18/04/2024  
17:50



**THIS QR CODE IS YOUR TICKET**

*For groups arriving separately, ensure each group member has a copy of this code.*

If I purchased my ticket, it will be in my emails. If someone else purchased my ticket, I will make sure they send the ticket to me before I go.

I can bring my phone with the email. I can screenshot my ticket. I can print my ticket.



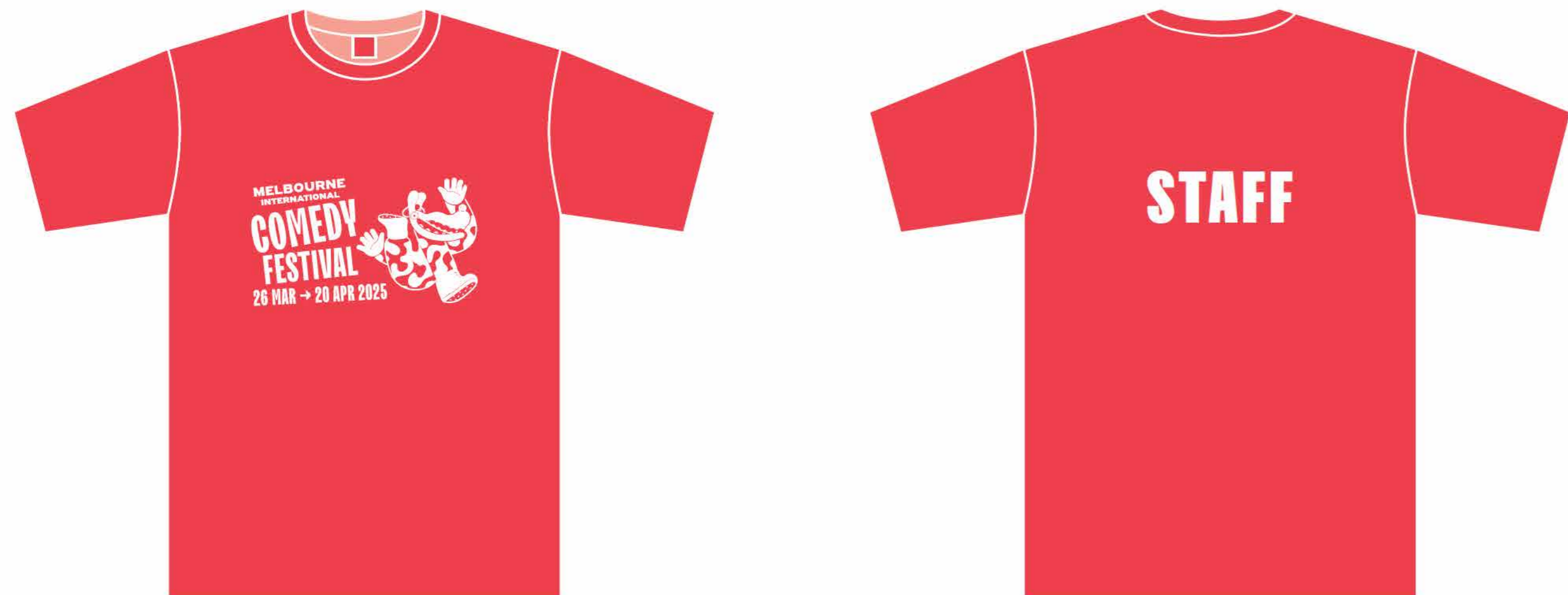
The address for Town Hall is 90-130 Swanston St Melbourne 3000. I can get to Town Hall by train, tram, or car.

The closest train station is Flinders Street Station.

The closest tram stops are Stop 6 Collins Street, and Stop 10 Swanston St.

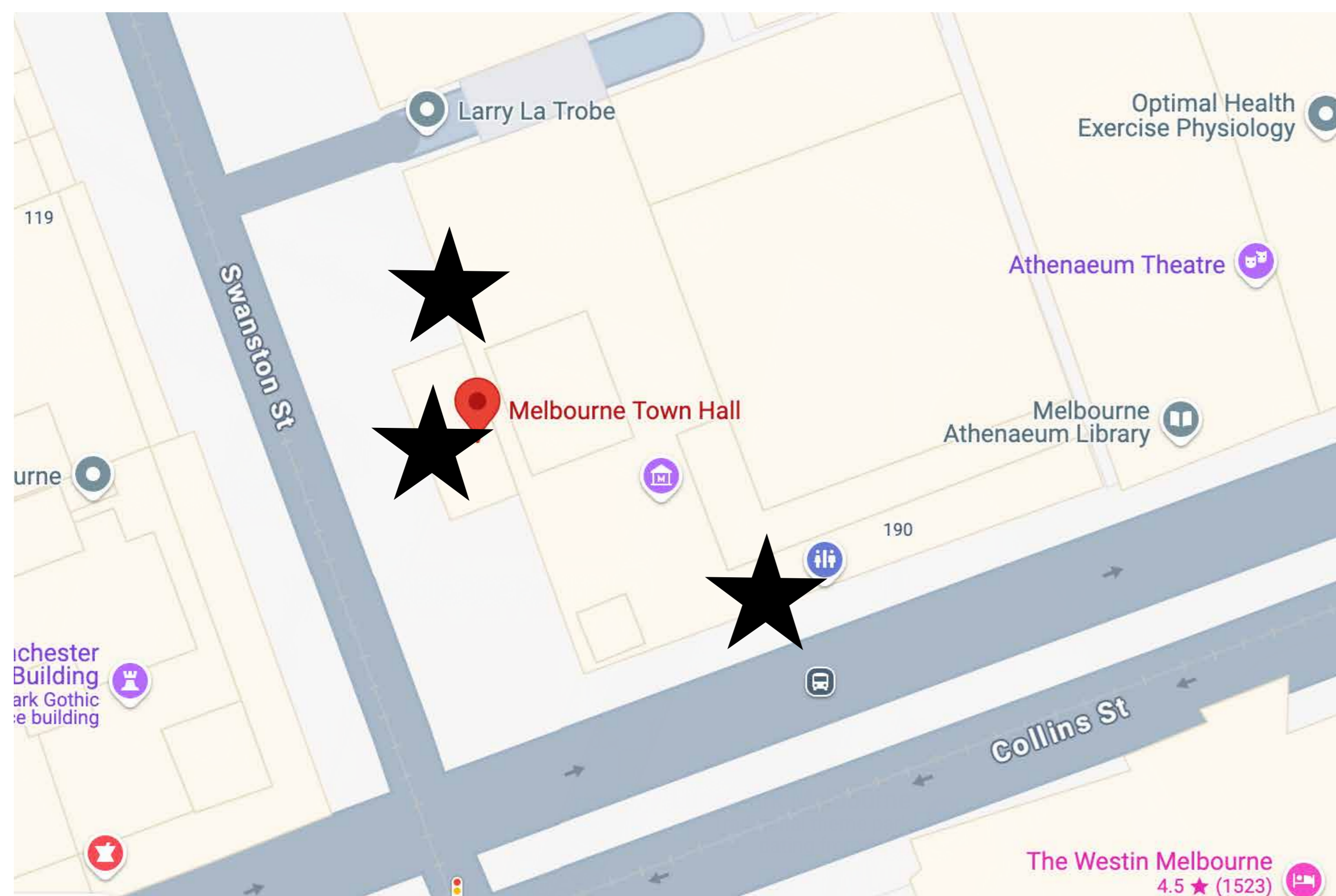






**When I arrive, I will check my ticket for the correct door to enter and then join the queue.**

**If I need help, I can ask a staff member. They are wearing red t-shirts and lanyards.**



**There are 3 entrances to Town Hall.**

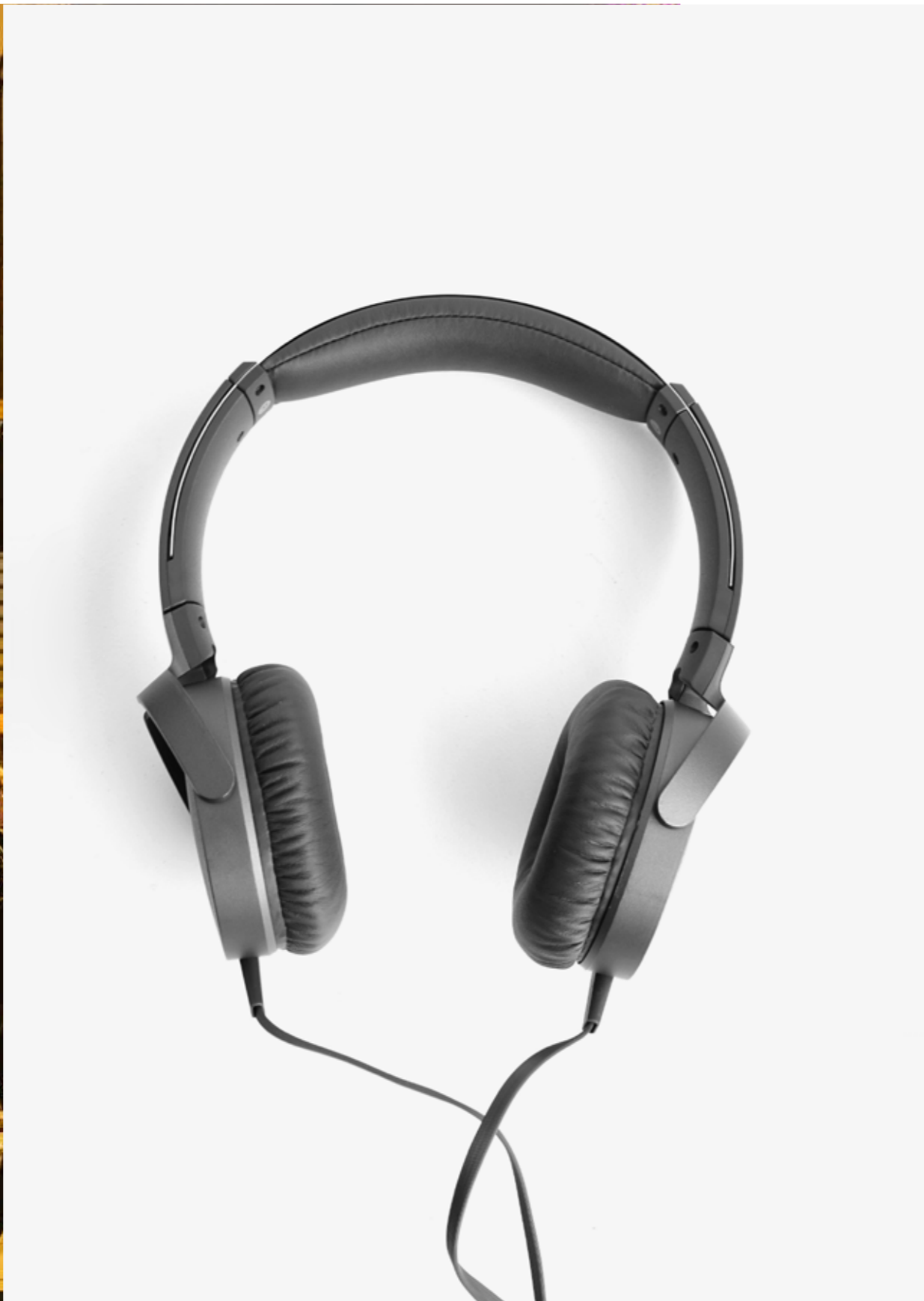
**There are two entrances on Swanston Street.**

**There is one entrance on Collins Street.**

**If I'm not sure which entrance to use, I can ask a staff member for help.**







**There may be lots of people outside Town Hall. It might be very loud and busy.**

**I can wear headphones or ear plugs if I want.**



**There will be someone at the door to scan my ticket before I enter.**

**I may need to wait in line to have my ticket scanned.**







**If I have a bag, I may be asked to open it by a security guard. This is to help keep everyone safe.**



**Melbourne Town Hall has assistive listening devices with headphones available that can be borrowed for shows in Main Hall and Lower Town Hall.**

**I can ask a staff member for help with assistive listening devices.**







**There may be lots of other people in the venue. It may be crowded and loud. There may be background music.**

**If I need to sit down, I can ask a staff member to help me find somewhere to sit.**



**There are bathrooms on the ground floor, first floor, and third floor.**

**There are accessible bathrooms on the ground floor and the third floor. I can get to these using the lift.**

**If I need help finding a bathroom, I can ask a staff member.**



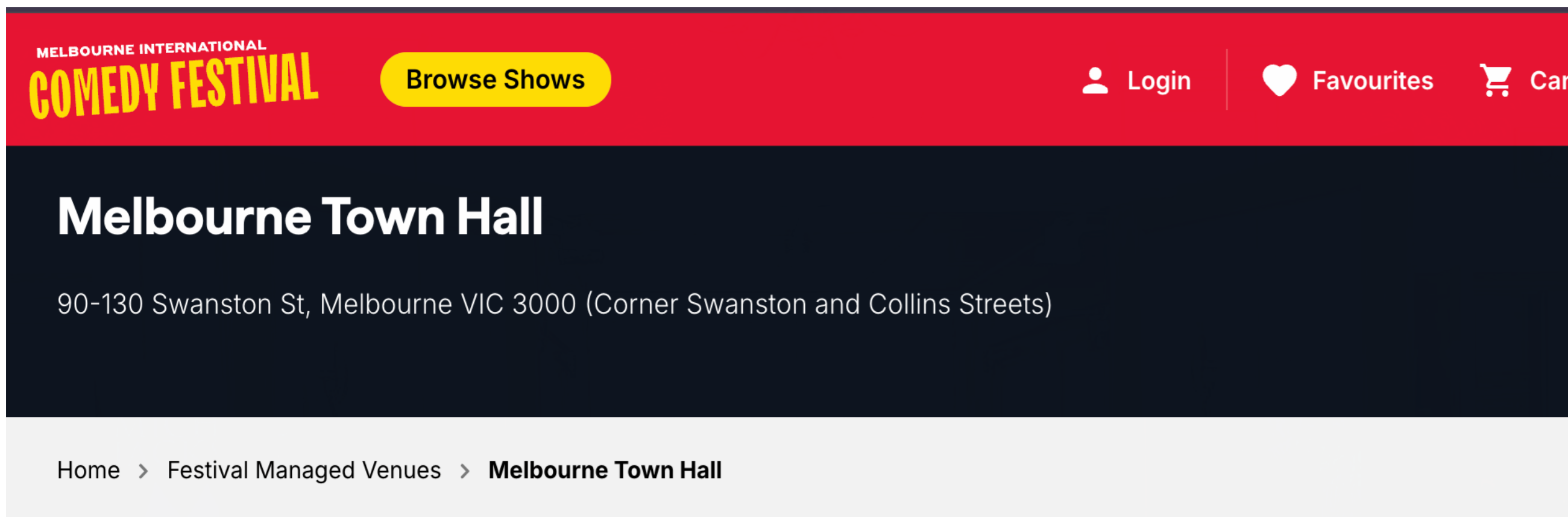




There are multiple bars throughout Town Hall. I can ask a staff member to show me where the closest one is.

There will be alcoholic and non-alcoholic drinks.

I can get water for free from beside the bar.



Each room at Town Hall is different. If I want to know more about the room I will be in, I can read about my room at this link:

<https://www.comedyfestival.com.au/festival-managed-venues/fmv-melbourne-town-hall/>

JUMP TO: [MAIN HALL](#) | [LOWER TOWN HALL](#) | [POWDER ROOM](#) | [CLOAK ROOM](#) | [BACKSTAGE ROOM](#) | [FLAG ROOM](#) | [LUNCH ROOM](#) | [PAUL'S PLACE](#) | [PORTRAIT ROOM](#) | [SUPPER ROOM](#)

See below for general venue information

**TRANSPORT INFORMATION**



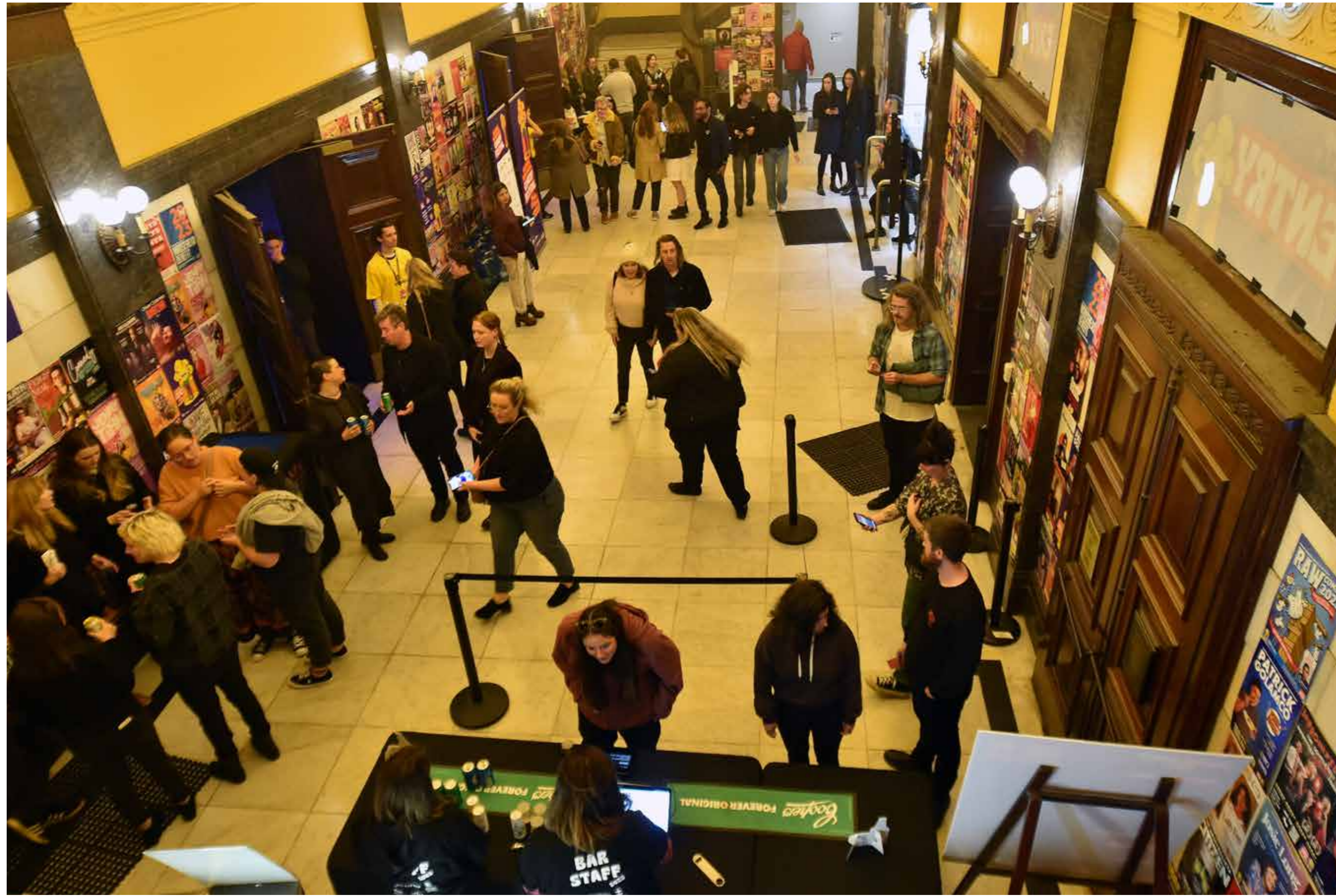
**VENUE INFORMATION**



I can also call 03 9245 3788 or email [access@comedyfestival.com.au](mailto:access@comedyfestival.com.au)

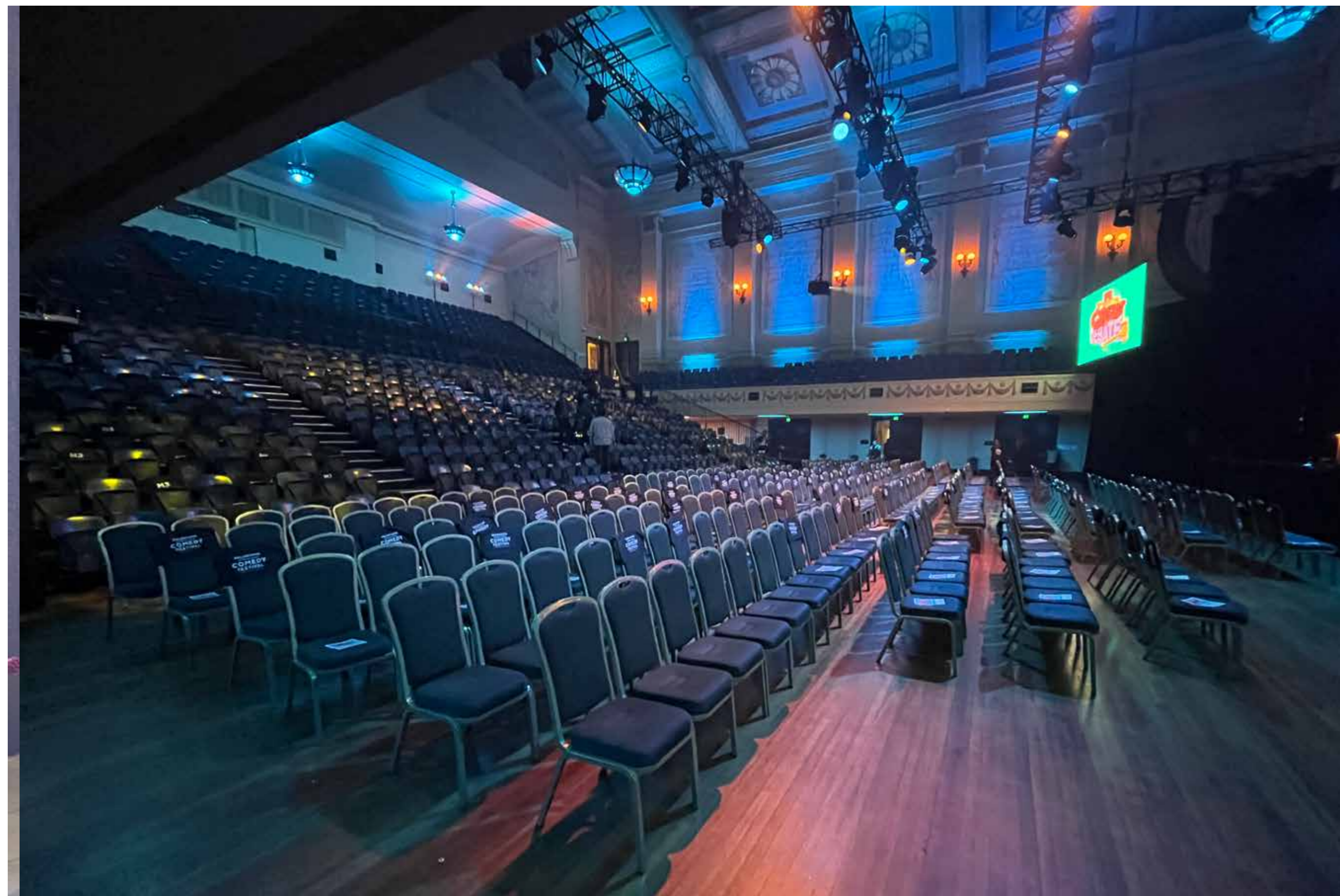






**The doors to the theatre will open a few minutes before the show starts. It is different for every show.**

**I will try to be at the venue at least ten minutes before the show time on my ticket.**



**A staff member will check my ticket at the door, and let me in. If there are assigned seats, a staff member will tell me where to sit.**

**If there are no assigned seats, I can sit wherever I want, but I might get asked to sit somewhere specific by staff, especially if the room is not very full.**







**When I get into the room, there may be people talking, and there may be music playing.**

**There may be lights moving or shining towards me.**



**When the show is about to start, the ceiling lights will turn off and it will get darker.**

**When the show starts, there may be loud music that plays.**

**The artist will come out to start the show, and people may clap.**

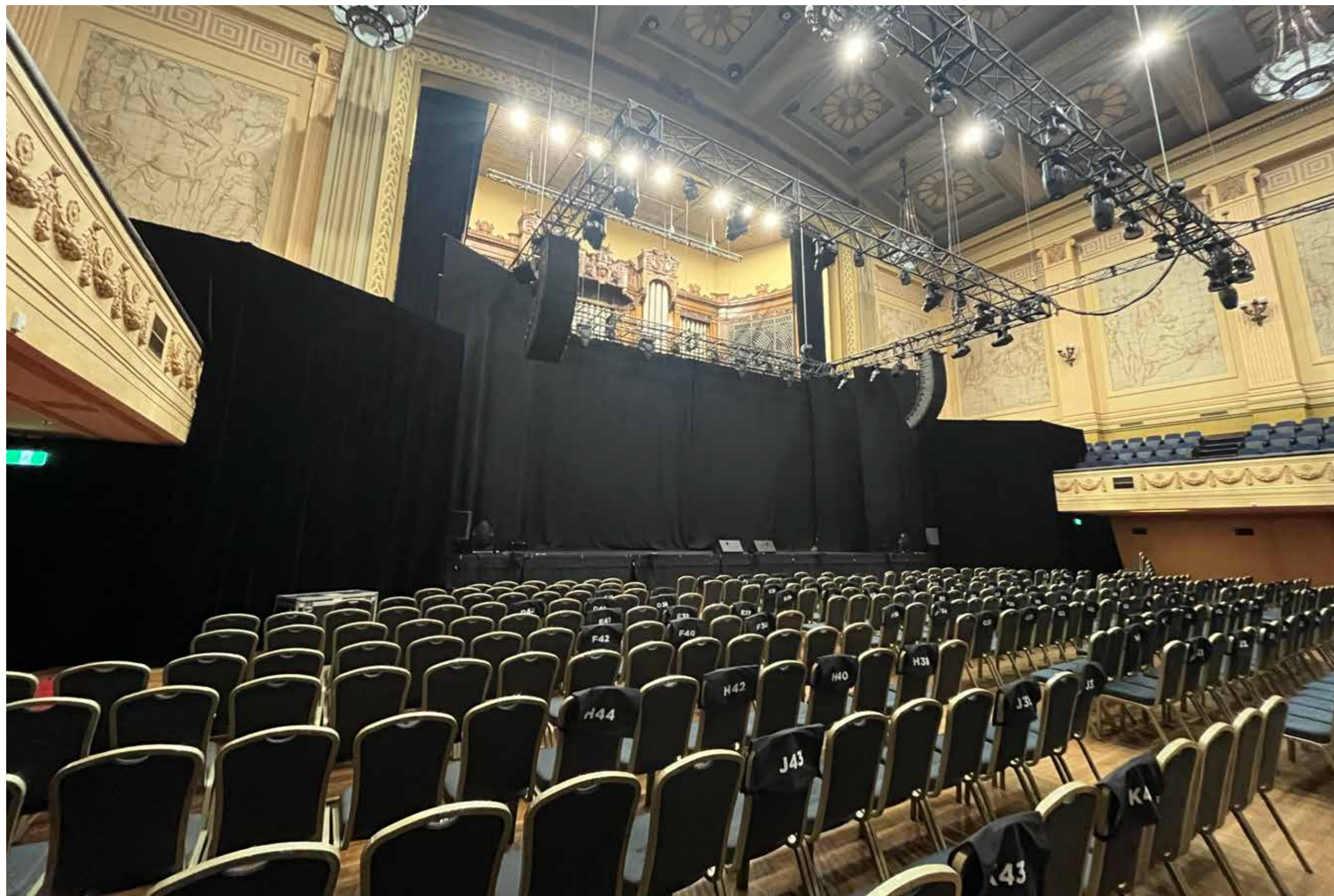






**Throughout the show, I will hear lots of different jokes. There may be music or visual jokes as well.**

**Throughout the show people will laugh and clap. I can laugh and clap as well if I want too.**



**At the end of the show, the ceiling lights will come on, and it will be time to leave.**

**There will be lots of other people leaving at the same time as me.**

